



# Ashland Community Mediation Services

Call (419) 207-TALK (8255) for more information or free consultation!

## Mission Statement

The mission of T.A.L.K. is to provide a safe way to resolve disputes in order to promote healthy physical, emotional and economic interactions within the Ashland Community, and to promote and teach conflict resolution skills to create “win/win” solutions.  
A professional staff and pool of highly skilled volunteer and contract mediators are maintained to provide services.  
T.A.L.K. provides services on a non-discriminatory basis to all parties regardless of age, race, creed, color, national origin, sexual orientation, disability or gender.

## What is Mediation?

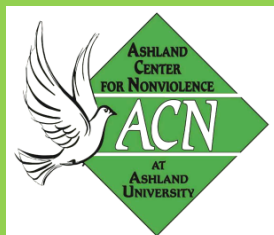
Mediation is a non-adversarial method of resolving conflict that involves disputing parties sitting down together with a skilled impartial individual, called a mediator, who helps them work out a voluntary solution to the problem that is acceptable to everyone involved. A mediator is NOT a judge; he/she does NOT decide who is right or wrong in a disagreement or tell the disputing parties how their problem should be settled.  
The disputing parties create a solution that will work for them.

## Why Try Mediation?

- Resolve disputes privately.
- Preserve personal professional relationships.
- Remain in control of the resolution of the conflict.
- Learn effective communication and negotiation techniques that can be used in the future to prevent additional problems.

T.A.L.K. is a partnership between

Ashland Center for Nonviolence  
At Ashland University



Salvation Army Kroc Center



Mental Health and Recovery Board  
Of Ashland County



And other organizations and individuals who believe in community-based mediation.